

Privacy Policy

Updated 15.04.2026

At Ellumin Aesthetics, we are committed to protecting and respecting your privacy. This policy explains how we collect, use, and store your personal information.

What Information We Collect

We may collect and process the following data:

- Personal details (name, date of birth, contact information)
- Medical history relevant to treatments
- Appointment and treatment records
- Payment and transaction details
- Before and after photographs (with your consent)

How We Use Your Information

We use your information to:

- Provide safe and appropriate treatments
- Manage appointments and bookings
- Communicate with you regarding your care
- Process payments
- Comply with legal and regulatory obligations

Medical Information

Due to the nature of aesthetic treatments, we are required to collect certain medical information to ensure treatments are safe and suitable. This information is kept strictly confidential.

How We Store Your Data

Your data is stored securely and only accessible to authorised personnel. We take appropriate measures to protect your personal information from loss, misuse, or unauthorised access.

Sharing Your Information

We do not sell or share your personal data with third parties, except where necessary for:

- Legal or regulatory requirements
- Insurance purposes
- Professional advice (e.g. medical or legal professionals)

Photography

Before and after photographs may be taken for medical records. These will only be used for marketing purposes with your explicit written consent.

Your Rights

Under data protection law, you have the right to:

- Access the personal data we hold about you
- Request corrections to inaccurate data
- Request deletion of your data where appropriate
- Withdraw consent at any time

Data Retention

We retain your personal data only for as long as necessary to meet legal, medical, and business requirements.

Contact Us

If you have any questions about this privacy policy or how your data is handled, please contact:

Ellumin Aesthetics

clinic@elluminaesthetics.co.uk