

Clinic Policies

Updated 15.04.2026

Consultation Fee & Booking

A £30 consultation fee is required at the time of booking to secure your appointment. This fee will be deducted from the total cost of any treatment booked following your consultation.

Cancellation & Rescheduling Policy

We kindly ask for at least 24 hours' notice if you need to cancel or reschedule your appointment.

Appointments cancelled with less than 24 hours' notice, or missed appointments, will result in the loss of your £30 consultation fee.

Late Arrival Policy

If you arrive more than 10–15 minutes late, your appointment may need to be rescheduled, and your consultation fee may be forfeited.

No-Show Policy

Failure to attend your appointment without notice will result in the loss of your consultation fee.

Refund Policy

All treatments are non-refundable. Individual results may vary, and additional treatments may be required to achieve desired outcomes.

Medical & Suitability

Clients must provide full and accurate medical history prior to treatment. We reserve the right to refuse treatment if it is not deemed safe or suitable.

Age Policy

We only treat clients aged 18 and over. Valid ID may be required.

Patch Testing (if applicable)



Some treatments may require a patch test at least 24–48 hours prior to your appointment.

Results Disclaimer

Aesthetic treatments are not guaranteed, and results will vary from person to person.